

WE'RE HIRING

JOIN ONE OF THE UK'S FASTEST GROWING COMPANIES



Junior IT Support Engineer

Rench Farm, Drumclog – permanent, full time

The QTS Group is one of the UK's leading Rail Infrastructure, Engineering and Training organisations. This is fantastic opportunity for someone with a good knowledge of IT and Communications, particularly of the Microsoft suite, to build on their existing knowledge, and progress along a rewarding IT career path. The successful individual will be required to assess and direct 1st and 2nd line helpdesk calls, across a wide range of the IT spectrum.

Key responsibilities include:

- 1st Line Desktop Support
- Customer service and strong communication skills

- Knowledge of Microsoft Windows 10 & Office 365
- Knowledge of Android/IOS Devices
- Understanding of LAN and WAN configuration
- Flexible working attitude
- Self-motivated with an understanding of how to deal with end users in the workplace

Candidates should have experience of working with Microsoft products at administrator level, have an understanding of LAN and WAN network topology and understand how to deal with people and prioritise their requirements.

Due to our office locations, a driver's licence and access to a vehicle is essential.



QTS is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, colour, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability or age.

PLEASE SEND APPLICATIONS TO:

RECRUITMENT@QTSGROUP.COM

QTSGROUP.COM

RAIL INFRASTRUCTURE, ENGINEERING
& TRAINING SPECIALISTS

